EXCEL DASHBOARDS TO VANQUISH BACKLOG

Deep dive analysis was done by myself to get some insights on the average time delay on things like Allocation Rules, Vehicle type, Driver ID, Route, Customer Feedback, Order status.

I was able to deep dive by creating a Pivot Table and examined the average delay time for each of them also created charts so the visualisation can give a more explanation of the issue,

Below are screen shots of the calculations and charts created;

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A **Dashboard** was also created by extracting this from my working sheet so a more detailed and better visualisation can be achieved,

Below is the dashboard created for a comprehensive visualisation so we can see the patterns, insights or trend and also filter were attached to them which have been tested and they control each fields to give an understand of the average delay time,

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Insights and recommendations were also extracted from the visualisation and deep dive analysis performed on the datasets that were provided. Below are the insight and recommendation as follows;

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